



Restorative Approach

Restoring relationships, rapport and routines

Recognise the impact of actions and any harm caused and consider steps to make it right.

Move from the managing of problem behaviours to the nurturing and repair of relationships.

This approach encourages:

- Acceptance of responsibility
- Empathy for others
- Problem solving techniques learned for next time

Rather than focus on:

- A rule violation
- Problems
- Blame punishment

Focus on:

- Harm done to others
- Problem solving
- Repair, apologise and change

Restorative conversation:

With whom

Time and place (consider where best to do this)

Reflect

What happened? Who was involved? (Their examples and perspectives) Thoughts and Feelings

Thoughts and Feelings

What were you thinking/feeling at the time? What are you thinking and feeling now? Who was affected and how? How do you think this made others feel?

Repair and Problem solving

What do you think you can do to put things right? What will you do differently in the future?

Reflection/Action

Why does this matter? How will I apply this?